

# LIMITED WARRANTY



VELUX-AMERICA INC. ("VELUX") warrants to the end-user customer, subject to the terms and conditions contained herein: (1) that Roof Windows, Skylights and Accessories manufactured by VELUX will be free from defects in material and workmanship for a period of five (5) years from the date of manufacture; and (2) that the Insulating Glass within Roof Windows and Skylights manufactured by VELUX will not, for a period of ten (10) years from the date of original manufacture, develop a material obstruction of vision as a result of dust or film formation on the internal glass surface caused by a failure of the hermetic seal except when failure of the hermetic seal is due to breakage or cracking in the glass surface.

Subject to the limitations and conditions contained herein, if a Roof Window, Skylight, or Accessory manufactured by VELUX is found to be defective within five years after the date of original manufacture, or if the Insulating Glass within a Roof Window or Skylight manufactured by VELUX develops, within ten (10) years from the date of original manufacture, a material obstruction of vision as a result of dust or film formation on the internal glass surface caused by a failure of the hermetic seal except when failure of the hermetic seal is due to breakage or cracking in the glass surface, VELUX, at its option, will repair or replace the defective part or unit without charge F.O.B. at the authorized VELUX dealer nearest to the place of installation. Labor costs are not covered by this Warranty. The providing of replacement parts or units by VELUX shall not extend the original Warranty period.

This Warranty shall be void if the Roof Window, Skylight, or Accessory is installed contrary to VELUX's written instructions; or is damaged by improper handling, storage, use, or alteration or by acts of nature or by excessive heat, weight, vibration, or building movement.

Except for the express Warranty described above, VELUX makes no express warranties as to its Roof Windows, Skylights, or Accessories or any parts or components thereof and **DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** In no event shall VELUX be liable for indirect, special, incidental or consequential damages.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

No distributor of VELUX products and no representative or employee, other than an officer of VELUX has the authority to make any warranty, express or implied, oral or written, that is binding on VELUX or to alter or change this Warranty. No officer may alter or change this Warranty or make any other warranty except in a writing which specifically refers to this Warranty.

To make a claim under this Warranty, you should notify VELUX of the defect, identify the location at which a representative of VELUX may, at the option of VELUX, inspect the product and provide such information concerning the products as VELUX requests. Notice should be given to VELUX at the following address or telephone number:

VELUX-AMERICA INC.  
P. O. Box 5001  
Greenwood, SC 29648-5001  
Telephone: 864-941-4700

Subject to the limitations and conditions set forth above, at VELUX-AMERICA INC.'s option, VELUX will repair or replace a product or part found by VELUX to be defective within 90 days after receiving notice of the defect.